

# 2020-2019 MOLOKAI OHANA HEALTH CARE INC.

Mission To provide and promote accessible comprehensive individual and community health care to the people of Molokai with respect and aloha. Vision All people have optimal physical, mental, and spiritual health. Values All that we do will be rooted in A'o Laulima Olakino Hanohano 'Aina (ALOHA).

**Molokai Community Health Center (MCHC)**, is a Federally Qualified Health Center on the island of Molokai, Hawaii which was established in 2002, and opened it's doors in March 2004. MCHC is a 501(c)3 not-for-profit that provides primary health care, dental health care, behavior health care, WIC, and enabling services. MCHC provides accessible, affordable health care to over 2,300 patients per year. In 2019, MCHC had a total of 5,480 medical visits, 3,048 dental visits, and 364 behavioral health visits. A total of 47% of MCHCs patient base is 19 & under, and 15% are 65 & older.

### Community Need

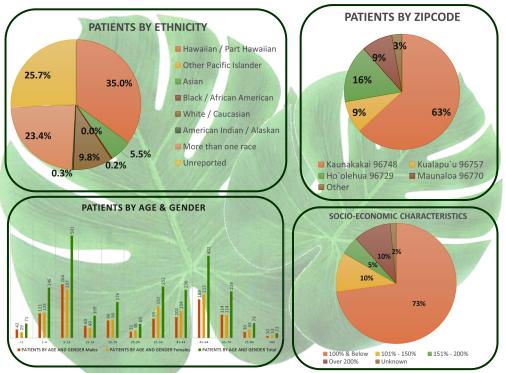
The major health care challenges of the target population include maternal and child health risk, baby bottle tooth decay, childhood asthma and obesity, teen substance abuse, and chronic health conditions in adults, including diabetes, asthma, heart disease, high blood pressure, obesity, behavioral health illnesses and substance abuse.

Also, Molokai has an unemployment rate of 4.9% and about 7% of the island is uninsured. It is also reported that 40% of the population that rely on subsistence farming, hunting, and fishing.

This data was collected from our Community Assessment 2019 to improve our understanding of community health as communicated by the Molokai community, with the ultimate goal of better shaping our programs and services to fit the community's needs.

### Key Achievements

- ♦ Advancements and Expansion with Telehealth Accessibility with Behavioral Health, Medical, and WIC—2020
- ♦ ACT Clinic Drive Thru COVID-19 Testing & Urgent Care Needs– Launch 2020
- Awarded the FY2020-2023 Health Center Service Area Competition Award from the US Department of Health and Human Services–2020
- 'Aina RX Food Prescriptions—2019
- Lomi Lomi Services—2019
- Acupuncture Services–2019
- ♦ Ka Hana Pono Community Food Garden for Youth—2019
- ♦ Ai Pono Community Food Workshops—2019
- Smiles for Molokai—2019
- Kilo Hā Youth Program for Sustainable Farming-2019
- ◆ Reach Out and Read –2018
- Expansion of Behavioral Health & Cultural Services Lifestyle Health & Wellness: Ka Hana Pono; ADAD—2018
- Established Behavioral Telehealth Services-2017
- Patient Portal Relaunch—2017
- ◆ DPRP Eligible Site Recognition—2017
- Intersectional Collaborative Partnership—2017
- Received Patient Centered Medical Home (PCMH) Level III Recognition from National Committee for Quality Assurance (NCQA)-2016



### <u>Goals</u>

Phase III - Capital Improvement Project

- Healthy Living Community Gardens & Cultural Space
  - ◆Traditional Hawaiian Hales
  - ◆ Native Hawaiian Healing Center
- Preventive Health Activities
  - ♦ Gardening
  - Healthy food
  - Cultural practices
  - Walking path
  - Community gathering
  - ♦ La`au Lapa`au

### **Expanded Services**

♦ Ho`oponopono

### Wrap-Around Services & Leadership

- Environmental / Food Based Partnerships
- Farm Fresh Food Pantry and Distribution
- Telehealth Advancement in Specialty Care

\*According to 2019 MCHC Patient Profile & Statistical Data

### What are Federally Qualified Health Centers (FQHC)?

Federally Qualified Health Centers are the largest "safety net" providers in Hawaii, serving over 67,000 patients annually. Wherever they're located, community health centers are about helping people remove barriers and gain access to the health care they need.

### What is a Patient-Centered Medical Home (PCMH)?

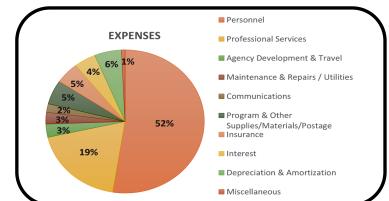
With a commitment to providing the best medical care based on individual health needs, MOHC has achieved Level 3 PCMH (patient-centered medical home) recognition in May 2015.

The National Committee for Quality Assurance's (NCQA) PCMH recognition program follows a set of comprehensive standards to facilitate partnerships between individual patients, their personal physicians, and when appropriate, the patient's family, to support a team based approach to care.

The patient-centered medical home (PCMH), is a team based health care delivery model that provide comprehensive and continuous medical care to patients with the goal of obtaining maximized health outcomes. PCMH offers a high standard of service to our patients and clients.



FY2018-2019 Financial information was prepared in accordance with Generally Accepted Accounting Principles (GAAP). This information was audited.

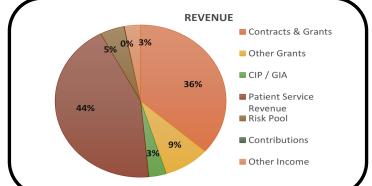


# Health Issues Facing Our Community

\*According to MCHC Community Needs Assessment Survey April 201

### STATEMENT OF REVENUES AND EXPENSES

<u>Revenues</u>	
Contracts & Grants	1,523,368
Other Grants	363,676
CIP / GIA	139,078
Patient Service Revenue	1,832,884
Risk Pool	191,738
Contributions	2,863
Other Income	127,643
Total Revenue	4,181,250
Expenses	
Personnel	2,125,035
Professional Services	766,459
Agency Development & Travel	120,912
Maintenance & Repairs / Utilities	106,186
Communications	78,023
Program, Other Supplies/Materials,	
Postage	220,565
Insurance	196,319
Interest	181,867
Depreciation & Amortization	222,922
Miscellaneous	29,209
Total Expenses	4,047,497
Net Income	133,753



## <u>Contact Us</u>

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